

Supply



Chest

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Ready - Resourceful - Responsive!

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VIB team touches-down at NAS Oceana



Participating in the ribbon cutting at NAS Oceana's new "Touch-N-Go" store were (left to right) Cmdr. John King, regional supply officer, Oceana; Capt. Mike Carlson, acquisition executive, FISC Norfolk; FISC Norfolk Commanding Officer Capt. L. V. Heckelman; Robert Berrang, deputy commissioner of the Department of the Blind and Vision Impaired & general manager for the Virginia Industries for the Blind; and Capt. Stuart Bailey, executive officer, Naval Air Station Oceana.

The Naval Air Station Ocean SERVMART is under new management. The Virginia Industries for the Blind (VIB) has assumed responsibility for operating the full service walk-in retail store known as the "Touch-N-Go."

In a ribbon cutting ceremony held April 1, Capt. L. V. Heckelman, commanding officer of Fleet and Industrial Supply Center

Norfolk and the supply-logistics program manager for Commander Navy Region Mid-Atlantic pointed out that this was one of two SERVMART contracts awarded in February to support regional customers. Besides its walk-in facility, the "Touch-N-Go" will provide free delivery service (with no minimum order required), participate in the DoD

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NEXCOM assumes Family Support ACOS responsibility

Commander, Navy Exchange Service Command (NEXCOM) will function as the Assistant Chief of Staff (ACOS) for Navy Family Support. In this capacity he will coordinate enterprise-wide NAVSUP support in the quality of life areas of Navy Exchange, Navy Lodge operations, uniforms, telecommunications, postal (afloat and ashore), food service (afloat and ashore), ships stores, disbursing, and household goods.

To stand up the ACOS Navy Family Support, an organizational realignment occurred March 1, 2003. The following functions previously staffed and managed in NAVSUP headquarters by the Deputy Commander for Support Services (NAVSUP 05) transferred to the ACOS for Navy Family Support: Navy food service, disbursing, postal policy, household goods.

Subsistence in kind, currently managed by the Deputy Commander for Financial Management (NAVSUP01) will transfer October 1, 2003. In this new and expanded role, ACOS for Navy Family Support will set policy and monitor performance for 363 galleys, 243 postal centers, and 53 personal property offices worldwide. In addition to his current responsibilities mentioned above, the ACOS for Navy Family Support will also become the NAVSUP advocate for four supply enlisted ratings - Mess Management Specialist, Postal Clerk, Disbursing

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The Dutch fast combat support ship Zuiderkruis (A832) was just one of three foreign visitors to Craney Island recently. See page 3 to find out who the others were.

From the Com-manding Officer ...

On Monday, March 31, we had a fire alarm sound off in building W-143. The fire department responded and the fire was quickly extinguished. That's right... there really was a fire in our building.

I know it is easy to get complacent about responding to fire alarms because there are drills and accidental false alarms but the events of March 31 should give us pause to think about how we respond to the fire alarm whenever it might sound. As I mentioned in my command philosophy when I first arrived, safety is important to the well being of every member of this command. Nothing we do is as important as the safety of our people. We will not knowingly hazard life or limb of a single member of this command nor will we take unnecessary risks.

With that in mind and also the knowledge that we have now recently had an actual fire in building W-143, I want to review the procedures you should follow every single time the fire alarm sounds in your workspace. The governing instruction for all occupants of W-143 is FISC Norfolk Instruction 3010.2P, Subj: FIRE AND EVACUATION PLAN. The instruction really addresses common sense procedures whenever there is a need to evacuate the building.

Anyone discovering a fire within any

area or building should notify the NAVSTA Norfolk Fire Department by pulling the nearest fire alarm or by telephoning 444-3333 and providing the location of the fire (building number, building area, floor or pier number, etc.) and telephone number being used to call in the alarm. Wait for the message to be repeated. Then notify the Security Control Center, FISC Code 05, at 443-1535. Send another person outside to direct the fire department to the exact scene of the fire and help, within reason, to extinguish the fire. Close windows and fire doors in and around the area of the fire.

In the event of a fire alarm, all personnel should secure electrical equipment and appliances (coffee pots, etc), close the windows, turn out the lights, secure any classified material and lock classified containers and depart the building via the most expeditious route and by your designated emergency stairway exits.

The Security Control Center will notify all building occupants in advance of scheduled fire alarm testing. In the absence of such notification, any and all alarms should be treated as real and responded to accordingly. Secure your spaces and equipment and evacuate in an orderly and expeditious manner. Help coworkers who need assistance.



Assemble approximately 100 feet from the building and remain a safe distance from the building until notified by proper authority that it is safe to reenter.

Each and every one of you is important to me and to our organization. Don't take unnecessary risks and do take all warnings and alarms seriously. You just never know when they might be for real.

A handwritten signature in black ink that reads "L. V. Heckelman".

Supply Chest

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Craney Island "Fuelies" service three foreign ships

FISC's Fuel Department refueled three foreign ships within the last three weeks. Two were Navy vessels and one was a Defense Energy Support Center chartered tanker registered in Panama. The Fuel Department's contractor, Trajen, Inc., did a superb job satisfying the fuel requirements of all three ships while regional waterfront security boats patrolled the area.

The Dutch ship, Zuiderkruis A832, made a port visit to Craney Island on April 2. This fast combat support ship commissioned in June 1975 by the Netherlands was obviously well cared for and beautifully maintained. She also came well prepared for the evolution as evidenced by the variety of fittings she had available. Her dimensions of 552-feet by 66 feet were easily accommodated at Pier Delta South. Zuiderkruis took on 19,000 barrels of diesel fuel marine (DFM/F-76) and was on her way within 10 hours - not much time at all for the 266-member crew to see the sights of the Tidewater area.

HMCS Preserver, AOR 510, visited Craney Island on March 30-31 to receive 31,000 barrels of diesel fuel marine (DFM/F-76). The 564-foot long ship moored at Pier Charlie East where FISC's contracted em-



Dutch ship Zuiderkruis (A832)

ployees refueled her. Trajen personnel were quite impressed with the preparedness of the ship's crew and their professionalism. The crew manned fire hoses and medical personnel were standing by throughout the refueling evolution. HMCS Preserver is an auxiliary ship employed to provide operational support by re-supplying and refueling combatant ships with her 290-member crew.

The Panamanian tanker Mt. Raffles Park stopped at Craney on March 17-20 to take on fuel destined for ships and aircraft in the Mediterranean that are involved in Operation Iraqi Freedom. The tanker arrived "high and dry" and departed fully loaded with 155,000 barrels of diesel fuel marine (DFM/F-76) and 69,000 barrels of jet propulsion fuel (JP-5).

OceanaSERVMART from page 1

E-Mail by providing an electronic file of the contractor's catalog, and provide floppy diskettes of each walk-in store catalog to customers on request and each time the catalog is updated. The store will carry about 3,000 items. The supplies and equipment offered will be those typically carried and offered in standard office, hardware, electrical, and galley supply warehouses and retail stores.

The new contractor will operate the store with the help of a network of 50 local small business partners and suppliers. The contract is for one year with four one-year options. "VIB operation of this store is a win-win for the Navy and the community" said Heckelman.

"We are really excited about the new management at SERVMART," said Capt. Stuart Bailey, executive officer of Naval Air Station Oceana. "This partnership with VIB demonstrates that we not only train our warriors here at NAS Oceana but we are also good citizens and members of the community. I will be encouraging everyone to do their shopping at this new facility."

ACOS from page 1

Clerk, and Ships Serviceman.

Points of contact, phone numbers, and addresses for all Navy Family Support working level functions will not change, and customers should continue to work ongoing issues with existing points of contact.

The actions outlined above represent the first in a series of transformation initiatives affecting the NAVSUP claimancy.

Additional ACOS establishments will follow during calendar year 2003. All ACOS alignments are programmed for completion by October 1, 2003.

For more information about the ACOS for Navy Family Support, contact Capt. Henry Conde at (757)-631-3605 or henry_conde@nexnet.navy.mil.

CEAP Corner

April is Alcohol Awareness Month. Sponsored by the National Council on Alcoholism and Drug Dependence since 1987, Alcohol Awareness Month encourages local communities to focus on alcoholism and alcohol-related issues. Alcohol Awareness Month began as a way of reaching the American public with information about the disease of alcoholism - that it is a treatable disease, not a moral weakness, and that alcoholics are capable of recovery.

This year's theme is "*Give Children A Chance - End Underage Drinking.*" According to research by the National Institute on Alcohol Abuse and Alcoholism, adolescents who begin drinking before age 15 are four times more likely to develop alcohol dependence than those who begin drinking at age 21. Not only are they more likely to develop alcohol dependence, but adolescents that drink usually have more problems in school, greater issues with parents, are more likely to get into car accidents, and have a higher risk of becoming sexually active. Underage drinking is a problem at the college level as well, where it could lead to hospitalization from binge drinking, date rape, poor academic performance, and unforeseen violence. The greatest deterrent from underage drinking is you - the parent or caring adult. Adults are in the position to set the best example of moderation and self-control. Though the life of adolescents and young adults are led by impulse and invincibility, adults can be the saving grace by talking to them about alcoholism the impact of overindulgence. To help you lead this discussion, stop by the CEAP office, Bldg. W-143, Suite 606. Take a look at our display addressing Alcohol Awareness Month, and feel free to take information provided for you.

Your Civilian Employee Assistance Program (CEAP) encourages you to be a role model to adolescents and young adults regarding the affects of underage drinking. Remember that knowledge, and not drinking, leads to lives saved.

Your Civilian Employee Assistance Program offers free, professional counseling services for a variety of issues including depression, family and marital discord, financial and legal issues, stress related to early retirement, relocation or possible downsizing, and drug and alcohol abuse or drug addiction. Counselors are available to help employees address and overcome problems that could adversely affect attendance and job performance. Employees and immediate family members of FISC, NAVTRANS, FOSSAC, and DECCD (formerly DIPC) may benefit from Civilian Employee Assistance Program services.

For more information call Veronica Thomas at 443-1049 or 443-1490.

The Supply Chest is published for people like...

George Krakowski



Occupation: *Director, Strategic Planning Division; adjunct associate professor, Embry-Riddle Aeronautical University*

Place of Birth: *Oldenburg, Germany*

I graduated from: *Golden Gate University (MPA), University of Maryland (BA), Community College of the Air Force (AA)*

I entered into civil service because: *I wanted to again be a part of a military community. I also wanted to do something meaningful for my country.*

Hobbies: *Walking, building educational websites, listening to classical music.*

Pet Peeve: *A negative attitude by folks who do not recognize the age-old adage, "If you're not part of the solution, you're part of the problem."*

If I could, I would change: *The impression young people have of the military to a more positive one.*

If I could do it over, I would: *Have taken up flying and got a commercial pilot's license.*

I'd give anything to have met: *General Dwight D. Eisenhower.*

I've never been able to: *Find the time to earn a doctorate degree (but I'm still trying).*

Last good book read: *Collected Stories of Joseph Conrad.*

Favorite quote: *"When the going gets tough, the tough get going."*

Favorite singer/group: *Ray Charles*

I wish I could stop: *Trying to do everything by myself.*

The one thing I like about myself is: *My ability to adapt and seek challenges, both professional and personal.*

I am most proud of: *My wife, son, daughters, and grandchildren.*

If you would like to be profiled in this new feature, or if there is someone you would like to see featured here, please call 443-1014, or email the editor at jim.kohler@navy.mil.

NAVSUP announces revised Corporate Management Development Program

The Naval Supply Systems Command has revised its Corporate Management Development Program (CMDP) for fiscal year 2004. The primary purpose of the CMDP is to develop leaders who will enable NAVSUP to operate as a high performing organization that delivers combat capability through logistics.

The revised program remains a two-track (CMDP I and CMDP II) management development program. However, requirements for each track have been modified.

The CMDP I application period began April 3 and will run through May 7, 2003. CMDP I is an 18-month long program open to NAVSUP claimancy employees in grades GS-11 and 12.

The developmental requirements for the program center around the successful completion of United States Department of Agriculture's (USDA) Executive Leadership Program (ELP). The major components of the ELP are an orientation session (one week); a leadership development plan; an individual needs assessment; a leadership training session (two weeks); a best practices seminar (one week); a leadership team activity; two developmental opportunities; a shadowing assignment (one week); a minimum of five executive interviews; a minimum of three leadership book reviews; a program impact paper; and graduation week activities (one week).

The ELP requirements will be modified to incorporate two 60-day developmental opportunities (DEVOPs) for CMDP I, vice the 30-day DEVOP and 60-day DEVOP normally required for ELP. The DEVOPs are to be done with a customer and an Activity Chief of Staff (ACOS). In addition to ELP, CMDP members will be required to attend the NAVSUP Academy (three days) some time during their 18 months in the program.

Selectees for FY 04 will be announced in mid-July 2003. The program begins Sept. 7, 2003.

CMDP II program requirements will be announced after the next NAVSUP Board of Directors meeting, which is to be held in early June.

The NAVSUP Civilian Executive Advisory Board (CEAB), composed of NAVSUP Senior Executive Service members, provides oversight for this program. Questions about the CMDP may be referred to Pat Guest at DSN 430-1861 or commercial (717) 605-1861. Copies of the program announcement and the application package will be available on the NAVSUP Web site at www.navsup.navy.mil/our_team/cwpo/learn/cmdp.jsp in early April.

...And that's the way it was... March, 1942



This is an artist's rendering of what Building W-143 would look like once construction was completed in 1943.

Rear Admiral Maas visits Regional Supply Office Oceana

By Lt. Justin Debord, SC, USN, Assistant Supply Officer

Rear Adm. Steven W. Maas, COMLANTFLT Force Supply Officer, visited the Regional Supply Office (RSO) Oceana on March 21. The admiral presented more than 30 personal awards to RSO Oceana Sailors and the Superior Civilian Service Award to Deputy Supply Officer Pat O'Donnell.

"On behalf of your country; your President; Admiral Natter, Commander, U.S. Atlantic Fleet; and citizens of this country, I want to thank all of you for what you are doing," Admiral Maas said. "What you do every day is of vital importance to this country. What we're doing right now is the right thing to do. We're going to make the world a better place. We're going to make life for the people in the country of Iraq better. War is never pleasant. War is not a good thing, but some things are necessary. The reason we have the military we have is to be strong. The best way to wage peace is to prepare for war. All of you play a very important role in keeping this country safe. I thank you all." He also addressed the significance of Pat O'Donnell's award and noted how important the civilian workforce is to the Navy.

After lunch on station with all Oceana



COMLANTFLT Force Supply Officer Rear Adm. Steven W. Maas presents the Superior Civilian Service Award to Pat O'Donnell, Deputy Supply Officer, NAS Oceana.

Supply Officers, Cmdr. John King, RSO Supply Officer, briefed the admiral on the supply operation and provided a tour of Oceana facilities. The admiral toured several Aircraft Intermediate Maintenance Department workcenters, Aviation Support Detachment, fuel facilities, F/A-18 Flight Line Pool, the Hush House, and jet engine test cell. The

admiral controlled the throttles of an F-14 engine being tested and powered the TF-30 into afterburner.

Admiral Maas expressed his personal thanks for the visit and greatly appreciated the overview of Oceana logistics and maintenance facilities.

Ocean Terminal moves everything - even appliances

FISC Norfolk Ocean Terminal employees at Building CEP-201 have moved a wide variety of goods through the years. Recently, it almost looked like they were holding a warehouse sale for a major appliance dealer. They prepared for onward movement to Keflavik, Iceland 1,100 washers and dryers; 535 refrigerators; 432 dishwashers; 234 air conditioners; and 160 ranges. Pictured (left to right) are Andrew Phillips, Robert Garis (driving forklift), and Valerie Stewart.



The many faces of Security

By Bobby Whittington
FISC Norfolk Security Director

Almost all FISC Norfolk personnel know some of the faces of our security personnel, like our security assistants who man the front lobby of building W-143, or our Pass and Badge Office person, also located in W-143. ATFP Officer Louise Sepe provides Anti-Terrorism/Force Protection Training for the command. The scope of security duties goes beyond those people we are familiar with at the 'tip of the iceberg.' In this initial security operations column, I want to outline the many functions Security performs. In future columns, I will provide a more in-depth look at the duties and mission of FISC Norfolk Security.

Our security office provides internal security operations for FISC Norfolk, NAVTRANS and FOSSAC. We also support our detachments and annexes. We provide security guidance and oversight for security programs inherent in the Naval Supply System Command (NAVSUP). We are not police officers and do not have armed police nor guards serving within our office. In cases where such personnel are needed, we call upon Naval Station Norfolk for response and assistance.

The security director is functionally assigned to FISC Norfolk's commanding officer, executive officer and executive director as staff Code 05. Administratively, the position is aligned under the resources management director (Code 40) as Code 40SEC. The security staff is composed of 12 civil service personnel and four contractors to fulfill all security responsibilities. Access to FISC buildings is controlled by means of command badges. We have fixed posts within W-143 and roving patrols to assist outlying buildings and compounds. Staff members in the security office manage the security disciplines associated with this command and deal with day-to-day problems, emergencies and contingencies.

The programs supported include, but are not limited to:

- **Physical Security** (protection of restricted areas, material, personnel and facilities);
- **Information Security** (handling and protection of classified documents, information and material);
- **Personnel Security** (preparation of documents leading to background investigations of personnel, granting clearances and access to classified information and material, as well as initiating administrative actions pertaining to clearances and investigations);
- **Electronic Security** (we have intrusion detection alarm systems (IDS), closed circuit television systems and access control systems within the command);
- **Material Security & Loss Prevention** (protection of stock



Vanessa Bynum of FISC Norfolk Security checks the badge of a Sailor on the FISC Norfolk quarterdeck.

material, inventories, accountability and transportation of that material);

- **Security Training** (providing annual required refresher training for all command personnel regarding security programs);

- **Communications Security** (COMSEC) (providing guidance and oversight of security telephones, security fax machines and SIPRNET);

- **Anti-Terrorism/Force Protection** (development of contingency plans and annexes, as well as conducting briefings and training to personnel);

- **Operations Security** (OPSEC) (ensuring that sensitive – but unclassified – information is protected);

- **Destructive Weather** (maintaining hurricane and blizzard plans and telephone trees);

- **Fire Protection** (maintaining fire protection plan for command, especially building W-143, responding to notification of fire alarms and assisting fire department); and,

- **Command Parking Coordinator** (assignment of reserved vehicle parking spaces IAW command parking plan).

We hope to expand the scope of each of these duties in coming editions of the *Supply Chest* and give you a better understanding of your security office and the many and varied faces of the operation. We look upon each member of this command as being our partner in security. We depend on you to be a 'force multiplier' by serving as our additional 'eyes and ears' throughout the command. If you should detect a potential security problem area, please make us aware of it. If you should see a suspicious person, thing, object, vehicle, act, etc., please notify us immediately so we can respond. With our staff and your continued support, we broaden the 'face of security' and can truly say we are a team – TEAM SECURITY.

Bravo Zulu



COMLANTFLT Force Supply Officer Rear Adm. Steven W. Maas, and NAS Oceana Supply Officer Cmdr. John G. King,, present SK2 Antoric E. Pullom a Navy Achievement Medal for his work in Aviation Support Detachment.



DDNV Commander Capt. Jim Hagarty congratulates Shirley McGill on her selection as DLA Employee of the Quarter. She was recognized for her work on numerous technical and high-visibility projects. She is an IT specialist in DDNV's Code XZ.



Ronnie Slade



Michael Machen



Henry Diggs



Ernest Nimmo



Dan Lee



Laurena Spruill



Gary Smith



Penny Bell



Brenda Johnson



Ron Rickman



Dale Devorss, Code 700, is congratulated by FISC Norfolk Commanding Officer Capt. L.V. Heckelman for his 25 years of federal service.

DDNV 30-year awards